

Carteret County Call Center & Citizen Inquiry Line

CARTERET COUNTY DEPARTMENT OF HUMAN SERVICES

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For Immediate Release

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Carteret County COVID-19 Carteret County Public Call Center Press Release #7

Morehead City, NC – In Order to help communicate clear, effective, up to date information with the citizens of Carteret County, two public communication telephone lines have been established.

Public Information Recording- 252-726-7177. This line provides recorded information regarding several topics of guidance for Carteret County Citizens. The information will include:

1. Number of confirmed cases of Covid-19 in Carteret County.
2. What to do if you are feeling sick or think you may be exposed to Covid-19.
3. Contact information for the Carteret County Health Department.
4. General guidance for sheltering in place and good hygiene procedures.

Citizen Inquiry Phone Line- 252-726-7060. This phone line is staffed for questions from the public that are not answered via the automated phone line. This line is staffed Monday-Friday from 8am to 5 pm.

Carteret County Public Call Center for COVID-19 information and updates:

Public Information Recording Line (252)-726-7177

This line provides recorded information regarding several topics for citizens including:

- Number of confirmed cases of COVID-19 in Carteret County.
- What to do if you are feeling sick or think you may be exposed to COVID-19.
- Contact information for the Carteret County Health Department.
- General guidance for sheltering in place and good hygiene procedures.

Citizen Inquiry Phone Line (252)-726-7060

This phone line is staffed for questions from the public that are not addressed via the automated phone line. This line is staffed Monday-Friday from 8 a.m.-5 p.m.