Report a Streetlight Repair

To report a damaged streetlight or to request a new light be installed, contact Duke Energy.

Duke Energy offers an online reporting system. Visit duke-energy.com/OutdoorLightingRepair to make a request, get repair notifications and check your repair status.

Please note: If the light you are reporting is creating a hazardous condition, you should call us immediately at 800.769.3766 or call 911.

View a PDF explaining the process below.

Supporting Documents

Street Light Repair Tool Overview from Duke Energy 132.13 KB